

# SERVICE PLUS



## EXTENDED WARRANTY & ACCIDENT COVERAGE FROM CONSUMER PRIORITY SERVICE (CPS)

### 3 YEARS OF COVERAGE FOR DURAFON EQUIPMENT

#### WHAT'S COVERED?

The **Service Plus 3-Year Extended Warranty** plan covers new, serialized DuraFon equipment failure due to factory defects in parts and / or workmanship. The first year is cover by EnGenius and years two and three are cover by CPS. The equipment is covered when even used in a commercial environment.

The **Service Plus 3-Year Accident Coverage** plan covers new, serialized DuraFon equipment failure due to factory defects in parts and / or workmanship as-well-as failure caused by drops, bumps and spills. Accident coverage is provided by CPS. Accident coverage protects equipment even used in commercial environments.

#### WHAT'S NOT COVERED?

The **Service Plus 3-Year Extended Warranty** plan does NOT cover equipment failure due to drops, bumps, spills, water, shock and other damage not due to factory defects. This plan does not cover lost or stolen equipment or accessories.

The **Service Plus 3-Year Accident Coverage** plan does NOT cover equipment failure due misuse or neglect (e.g.: water submersion, crush damage, freezing). This plan does not cover lost or stolen equipment or accessories.

#### WHEN IS EQUIPMENT COVERED?

The **Service Plus 3-Year Extended Warranty** plan must be purchased and registered with CPS when the equipment is first purchased (within 30 days of equipment purchase). The first year of warranty coverage is provided through EnGenius and years two and three are provided through CPS. The equipment must be new and an invoice with the serial numbers must be provided to CPS.

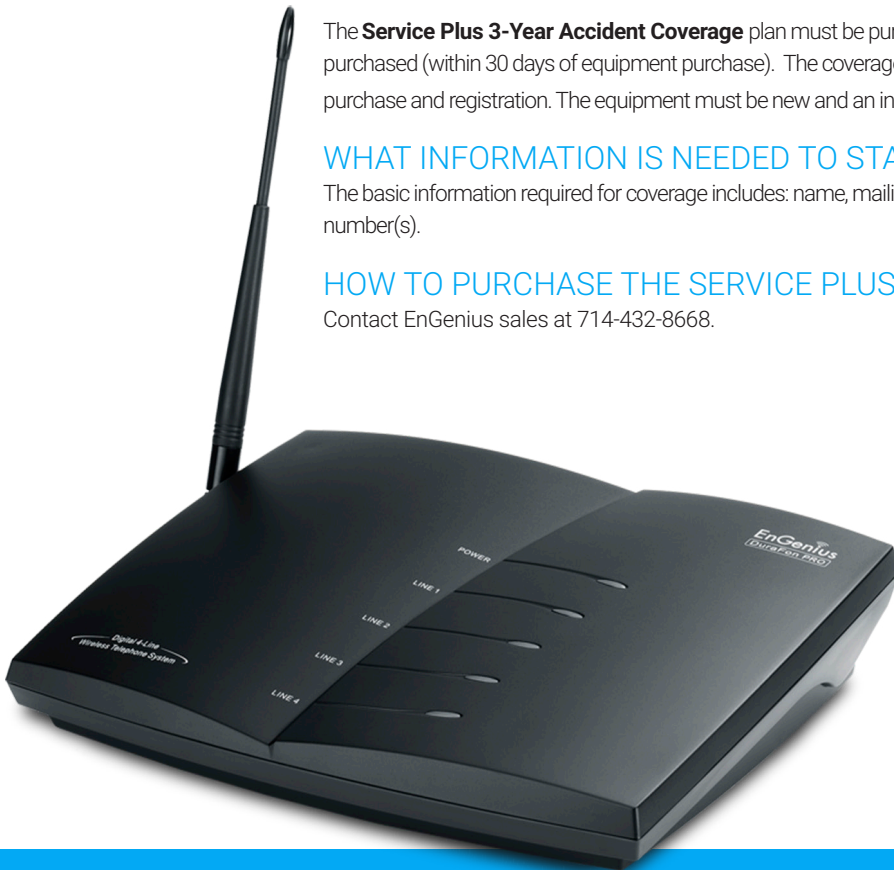
The **Service Plus 3-Year Accident Coverage** plan must be purchased and registered with CPS when the equipment is first purchased (within 30 days of equipment purchase). The coverage is provided through CPS and begins after 31 days from coverage purchase and registration. The equipment must be new and an invoice with the serial numbers must be provided to CPS.

#### WHAT INFORMATION IS NEEDED TO START COVERAGE?

The basic information required for coverage includes: name, mailing address, model, invoice with date, part number(s) and serial number(s).

#### HOW TO PURCHASE THE SERVICE PLUS PROGRAM

Contact EnGenius sales at 714-432-8668.



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EnGenius®

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FROM CONSUMER PRIORITY SERVICE (CPS)

## RATES

### EXTENDED WARRANTY

ENGENIUS TELECOM ITEM	WARRANTY PART NUMBER	END-USER 3-YEAR EXTENDED WARRANTY
DuraFon 1X System	WR-EXTWTY3-1X	\$225
DuraFon 1X HC	WR-EXTWTY3-HC	\$119
DuraFon PRO System	WR-EXTWTY3-PRO	\$499
DuraFon PRO HC	WR-EXTWTY3-HC	\$119
DuraWalkie	WR-EXTWTY3-DW	\$85
DuraFon PRO PIA	WR-EXTWTY3-PIA	\$849
DuraFon PRO PIB	WR-EXTWTY3-PIB	\$999

### ACCIDENT COVERAGE

ENGENIUS TELECOM ITEM	ACCIDENT PART NUMBER	END-USER 3-YEAR WITH ACCIDENT COVERAGE WARRANTY
DuraFon 1X System	WR-ACOV3-1X	\$299
DuraFon 1X HC	WR-ACOV3-HC	\$175
DuraFon PRO System	WR-ACOV3-PRO	\$725
DuraFon PRO HC	WR-ACOV3-HC	\$175
DuraWalkie	WR-ACOV3-DW	\$129
DuraFon PRO PIA	WR-ACOV3-PIA	\$1,249
DuraFon PRO PIB	WR-ACOV3-PIB	\$1,499

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